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RTC to reduce residential transit service March 29

All routes to operate on Sunday schedule, two express services suspended, RTC Call Center and Bonneville Transit Center sales booth hours reduced, social distancing encouraged

Click to Tweet: Starting 3/29 & until further notice, [@RTCSONV](https://twitter.com/RTCSONV) fixed route residential transit to operate on Sunday schedule & Westcliff Airport Express, Centennial Express service suspended. Call center hours reduced to 7am–6pm. Learn more at rtcsonv.com/coronavirus/ #StayHomeForNevada

LAS VEGAS – Due to reduced ridership resulting from Governor Sisolak’s mandated 30-day shutdown of non-essential businesses, the [Regional Transportation Commission of Southern Nevada \(RTC\)](#) will operate residential transit service on a Sunday schedule starting Sunday, March 29, until further notice. In addition, service on the Westcliff Airport Express (WAX) and Centennial Express (CX) will be suspended. A Sunday schedule varies for each route but typically offers less frequency to reflect lower ridership and less traffic congestion.

“We are glad that Southern Nevadans are staying home during the 30-day closure of non-essential businesses, and as a result, ridership on transit is decreasing,” said Francis Julien, RTC Deputy Chief Executive Officer. “Consequently, we are adjusting our transit service to a Sunday schedule and suspending two express routes that typically carry commuters traveling to McCarran Airport, the Resort Corridor, and UNLV until further notice. These actions ensure transit service is still available for those who rely on it for necessary trips, including workers needed for businesses deemed essential, while adjusting to our current reality where we are all being called on to #StayHomeforNevada. We thank you for your patience and hope to welcome all of our riders back on board as soon as possible.”

Social Distancing

Additionally, the RTC is implementing actions that urge transit riders to comply with recommended social distancing precautions. In an effort to encourage people to keep at least 6 feet of space between each other, the RTC is:

- Providing more space on routes by incorporating as many larger, high-capacity 60-foot or double-decker buses as possible, even on routes that do not typically need them.
- Reducing close-proximity seating on buses by installing signs on seats that prompt riders to sit farther apart.
- Promoting social distancing in our transit centers with limited customer presence (10 max) and a 10-minute limit per customer.
- Adding extra buses into circulation when buses on routes begin to get crowded.
- Using operator safety doors regularly to promote distance.

RTC Call Center Hours

The RTC is also reducing the operating hours of its call center. Effective Sunday, March 29, the call center will be open from 7 a.m. to 6 p.m., instead of 6 a.m. to 8 p.m. Customers are reminded that they can submit comments and/or questions via the [RTC’s “Contact Us” webpage](#) 24 hours a day, seven days a week.



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Bonneville Transit Center Hours

Additionally, the 7 a.m. to 6 p.m. hours of operation for the sales booth at the Bonneville Transit Center will change to 9 a.m. to 6 p.m. Select passes can still be purchased in person at other locations, but customers are encouraged to use the [rideRTC app](#) for fastest service. More information about purchasing passes can be found on the [designated rtcsnv.com webpage](#).

New RTC Webpage

The RTC also has launched a dedicated webpage with updates related to the transportation agency's COVID-19 response at <https://www.rtcsnv.com/coronavirus/>.

About the RTC

The RTC is the transit authority, transportation planning organization, regional traffic management agency and administrator of Southern Nevada Strong, the regional planning effort for the Las Vegas valley. The RTC's vision is to provide a safe, convenient and effective regional transportation system that enhances mobility and air quality for citizens and visitors. The RTC encourages residents and visitors to use a variety of transportation choices to help reduce traffic congestion, clean the air and improve the quality of life in Southern Nevada. For more information about the RTC and its major initiatives or to download its transit app rideRTC, visit rtcsnv.com and stay informed by [subscribing](#) to our [blog](#).

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